The General Law Committee is sponsoring an educational forum on Consumer Fraud issues for members of the General Assembly and their staff on

# FRIDAY, March 20<sup>th</sup> 10 a.m.

## **Old Judiciary Room**

## AARP Fraud Watch Network & Connecticut Department of Consumer Protection

will be offering an educational forum to provide information to assist you with your constituent work in the area of consumer fraud protection and what to do if you are a victim of fraud.

It will include an abridged version of the AARP Fraud Watch Network **"Con Artist Playbook"** - *An interactive look into the mind of the scammers by focusing on the psychology behind the crimes. This presentation is* an example of how you can offer forums in your own community.

Program will include the landscape on scams and fraudulent activity in Connecticut and prevention strategies. You will hear from a panel of experts who will talk about trends in Connecticut on Consumer Fraud issues and share resources available to you when navigating cases for constituents.

### Coffee & Refreshments Served

#### **Featured Speakers**

Nora Duncan, State Director AARP Connecticut Michelle Seagull, Deputy Commissioner Department of Consumer Protection Byron Peterson, AARP Fraud Watch Network Volunteer Lead - "Con Artist Playbook" Chief Gary MacNamara – Fairfield Police Department & Chiefs of Police Association

**PANEL DISCUSSION** convened by Chief MacNamara with experts representing the U.S. Attorney's Office, Connecticut Department of Banking, Better Business Bureau Serving Connecticut, Department of Consumer Protection, State Department on Aging.

